



Information Notice

for beneficiaries of the Tracing Service of the Hungarian Red Cross regarding the processing of the personal data of persons involved in their case

Below there is information on how we process the personal data that you provide to us in the tracing request.

The Hungarian Red Cross is part of the humanitarian Family Links Network of the International Red Cross and Red Crescent Movement, which helps clarify the fate and whereabouts of missing persons, and restore and maintain family links between family members separated from each other due to armed conflicts, migration, or natural disasters.

In order to help locate your missing relative, the Hungarian Red Cross Tracing Service collects information and processes personal data (in certain cases, sensitive data) about you, the person you are looking for, and any other person who may be involved in the case.

1. Whose personal data do we process, and what personal data do we process?

We process the following personal data of you and the person you are looking for, or of other persons concerned:

- a) as personal identification data, your name, place and date of birth, address, gender, and nationality;
- b) as contact details, your email address, telephone number, or other contact details provided by you;
- c) other relevant data relating to the tracing, e.g. data describing family relationships;
- d) other data provided by you to us in connection with the tracing and its implementation.

2. Purpose of data processing

- a) firstly, to enable the Hungarian Red Cross to fulfil its basic tasks as prescribed by law, pursuant to the agreement concluded with you as a private individual;
- b) secondly, to provide you with the tracing service;
- c) thirdly, to maintain contact with you, the person you are looking for, or another person involved in the case in connection with the tracing service activities.

3. Legal basis for data processing

a) with regard to all data listed in Section 1, the implementation of the tracing service activities initiated by you, or the taking of steps initiated by you (legitimate interest), GDPR Article 6(1)(b), (c) and (f)

b) The processing of data is carried out on the basis of Article 6(1)(b), (c) and (f) of Regulation (EU) 2016/679 of the European Parliament and of the Council, of 17 April 2016 on the Protection of Natural Persons with regard to the Processing of Personal Data and on the Free Movement of such data, and repealing Regulation 95/46/EC (General Data Protection Regulation), as well as on the basis of the provisions of Act CXII of 2011 on Informational Self-Determination and Freedom of Information (Infotv), as referred to in Section 2(2) of the Infotv.

4. Who has access to your data? What institutional and security measures do we apply to protect it?

With regard to the recorded data, the data controller is the Hungarian Red Cross (registered office: 1051 Budapest, Arany János utca 31, registration number: 01-02-0005525, e-mail: keresoszolgalat@voroskereszt.hu, telephone: +36-1-3741333).

Employees of the Tracing Service, the organization's managers, and employees involved in and therefore authorized to perform this function have access to your personal data.

The Hungarian Red Cross also employs an external information security officer/expert to protect the personal data it processes.

The Hungarian Red Cross may need to share certain information, including your personal data and the personal data of persons involved in the case, with third parties and organizations, solely for humanitarian purposes, if this may help locate your relative.

For example, the Hungarian Red Cross may need to share data with the following entities:

- Other members of the Red Cross/Red Crescent Movement (for example, the Russian Red Cross National Society, the Ukrainian Red Cross, ICRC), which in turn may need to share the data with other organizations (including, in particular, foreign authorities) in order to locate your relative;
- Other international organizations (for example, UNHCR, UNICEF, etc.);
- Other local entities (for example, the Ministry of Defence);
- Other civil society organizations (e.g. the Hungarian Charity Council, MAZSIHISZ, etc.);
- State authorities (for example, the Ministry of the Interior, the National Directorate-General for Aliens Policing, the police, etc.)

5. How long do we retain your data?

The Hungarian Red Cross will retain the personal data we have obtained until you withdraw your tracing request, or until the fate and whereabouts of your missing relative have been clarified, family links have been restored, or no further action is required and the tracing case is considered closed.

The Hungarian Red Cross and the ICRC (International Committee of the Red Cross) may continue to retain personal data for archival purposes, including for historical, statistical and educational purposes.

6. Can you request the deletion of your data or the restriction of its use?

It is in the best interests of both the Hungarian Red Cross and you that we process accurate and up-to-date data about you and the person you are looking for. Therefore, please notify the Tracing Service without delay of any changes to your data, or if we are processing your data inaccurately or incorrectly.

If you have consented to receiving electronic communications in the Hungarian Red Cross Tracing questionnaire, we will process your contact details until you withdraw your consent.

You may also request the modification, deletion, and restriction of the use of your data.

7. How can you access information concerning your personal data?

Please contact András Gyorgyovich, an employee of the Hungarian Red Cross, (andras.gyorgyovich@voroskereszt.hu) if you

- have any questions or complaints, or would like further information about how we process your personal data;
- wish to access the personal data you have provided, or wish to modify or delete it

The Data Protection Officer of the Hungarian Red Cross: Andrea Krébesz

We also accept complaints concerning the lawfulness of data processing, as well as suggestions regarding measures relating to data processing, at the following contact details: adatvedelem@voroskereszt.hu

In addition, in the event of unlawful processing of your personal data or infringement of your rights relating to informational self-determination, you may lodge a complaint with the Budapest-Capital Regional Court (Fővárosi Törvényszék) (registered office: 1055 Budapest, Markó utca 27., mailing address: 1363 Budapest, Pf. 16), or the court with jurisdiction according to your place of residence, or you may contact the Hungarian National Authority for Data Protection and Freedom of Information (e-mail: ugyfelszolgalat@naih.hu; mailing address: 1363 Budapest, Pf. 9; address: 1055 Budapest, Falk Miksa utca 9-11; website: www.naih.hu).